

## Key Service Commitments

### About Us

Employment Plus is part of The Salvation Army, an international Christian movement which has been supporting Australians across a wide range of services since 1880.

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### Services

A dedicated mentor supports parents throughout their journey with us by building an understanding of strengths, aspirations and challenges and helping to plan, monitor, and achieve each step towards identified goals. Mentors are available for face-to-face, online, and telephone support. We offer group activities for learning, peer networks, and facilitate access to local services. We review each parent's progress and satisfaction with services, advocating for any necessary changes.

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### Outcomes

We adapt our service to each parent's unique needs and aspirations and help parents achieve their goals with advice, connection to local services and financial support including:

- Assisting with practical needs, like training equipment, parenting supports and transport.
  - Facilitating access to quality local services.
  - Aiding parents in achieving education and qualification goals.
  - Helping to secure volunteering, paid employment and career progression.
  - Boosting confidence and motivation, offering encouragement and celebrating successes.
  - Helping local employers meet their workforce needs through Parent Pathways candidates.
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### Engagement / linkages

We partner with many local services, training options and cultural organisations and share knowledge across services, strengthening our support for diverse groups in Adelaide South. We hire mentors from local communities and provide ongoing training to enhance their skills.

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### Service access and resources

We operate from the 13 locations listed below. Mentors can also meet parents at agreed locations, such as workplaces or service points. Our sites are informal and child-friendly, including toys and activities for children.

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### Workforce Strategy

Our team comprises Mentors, an Area Manager, and an Engagement Coordinator, each bringing diverse backgrounds in culture, employment, and qualifications. Mentors and Senior Mentors support up to 50 parents at a time. The Area Manager oversees local operations, while the Engagement Coordinator ensures a network of local service partners meets parents' needs. All staff are supported with ongoing professional learning and development.

**Contact:**

The Salvation Army Employment Plus

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**Adelaide South region site locations**

<b>Service Area</b>	<b>Site Address</b>	<b>Type</b>	<b>Operating Hours</b>
Adelaide	277 Pirie Street, Adelaide, SA 5000	Outreach	By appointment
Campbelltown	Lochend Community Hall, Lochend Drive, Campbelltown, SA 5074	Outreach	By appointment
Christie Downs	Christie Downs Community Centre, Corner Flaxmill & Morton Roads, Christie Downs, SA 5164	Outreach	By appointment
Hackham West	44 Glynville Drive, Hackham West, SA 5163	Part-Time	Tuesday, 9am - 3pm
Seacombe Gardens	155 Sturt Road, Seacombe Gardens, SA 5047	Part-Time	Tuesday, 9am - 12pm
Mitchell Park	139 Bradley Grove, Mitchell Park, SA 5043	Outreach	By appointment
Morphett Vale	1/365 Main South Road, Morphett Vale, SA 5162	Full-Time	Monday - Friday, 9am - 5pm
Mount Barker	3 Dumas Street, Mount Barker, SA 5251	Outreach	By appointment
Noarlunga Centre	Noarlunga Library, Hannah Road, Noarlunga Centre, SA 5168	Outreach	By appointment
Aldinga Beach	Aldinga Community Centre, 7 Stewart Avenue, Aldinga Beach, SA 5173	Outreach	By appointment
Seaford	Seaford Community Centre, Beechwood Grove, Seaford, SA 5169	Outreach	By appointment
Unley	70 Marion Street, Unley, SA 5061	Outreach	By appointment
Encounter Bay	22 Bartel Boulevard, Encounter Bay, SA 5211	Part-Time	Wednesday, 9am - 3pm