

Key Service Commitments

About Us

Employment Plus is part of The Salvation Army, an international Christian movement which has been supporting Australians across a wide range of services since 1880.

Services

A dedicated mentor supports parents throughout their journey with us by building an understanding of strengths, aspirations and challenges and helping to plan, monitor, and achieve each step towards identified goals. Mentors are available for face-to-face, online, and telephone support. We offer group activities for learning, peer networks, and facilitate access to local services. We review each parent's progress and satisfaction with services, advocating for any necessary changes.

Outcomes

We adapt our service to each parent's unique needs and aspirations and help parents achieve their goals with advice, connection to local services and financial support including:

- Assisting with practical needs, like training equipment, parenting supports and transport.
 - Facilitating access to quality local services.
 - Aiding parents in achieving education and qualification goals.
 - Helping to secure volunteering, paid employment and career progression.
 - Boosting confidence and motivation, offering encouragement and celebrating successes.
 - Helping local employers meet their workforce needs through Parent Pathways candidates.
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Engagement / linkages

We partner with many local services, training options and cultural organisations and share knowledge across services, strengthening our support for diverse groups in Hunter. We hire mentors from local communities and provide ongoing training to enhance their skills.

Service access and resources

We operate from the 12 locations listed below. Mentors can also meet parents at agreed locations, such as workplaces or service points. Our sites are informal and child-friendly, including toys and activities for children.

Workforce Strategy

Our team comprises Mentors, a Site Manager, and an Engagement Coordinator, each bringing diverse backgrounds in culture, employment, and qualifications. Mentors and Senior Mentors support up to 50 parents at a time. The Site Manager oversees local operations, while the Engagement Coordinator ensures a network of local service partners meets parents' needs. All staff are supported with ongoing professional learning and development.

Contact:

The Salvation Army Employment Plus

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Hunter region site locations

Service Area	Site Address	Type	Operating Hours
Belmont North	360 Pacific Highway, Belmont North, NSW, 2280	Outreach	By appointment
Bonnells Bay	158 Station Street, Bonnells Bay NSW 2264	Outreach	By appointment
Cardiff	52 Harrison Street, Cardiff, NSW, 2285	Outreach	By appointment
Charlestown	Shop 16/36 338 Charlestown Road, Charlestown NSW 2290	Full-Time	Monday - Friday, 9am - 5pm
Gillieston Heights	Gillieston Heights Community Hub, 25 Redwood Drive, Gillieston Heights, NSW, 2321	Outreach	By appointment
Woodberry	11-13 Lawson Avenue, Woodberry, NSW, 2322	Outreach	By appointment
Hamilton	67 Cleary Street, Hamilton NSW 2303	Outreach	By appointment
Raymond Terrace	31 Sturgeon Street, Raymond Terrace NSW 2324	Part-Time	Wednesday & Thursday, 9am - 5pm
Toronto	9 Thorne Street, Toronto, NSW, 2283	Part-Time	Thursday & Friday, 9am - 5pm
Wallsend	54 Cowper Street, Wallsend NSW 2287	Part-Time	Monday & Tuesday, 9am - 5pm
Windale	20 Lake Street, Windale, NSW, 2306	Outreach	By appointment
Anna Bay	14 Port Stephens Road, Anna Bay, NSW 2316	Outreach	By appointment