

Key Service Commitments

About Us

Employment Plus is part of The Salvation Army, an international Christian movement which has been supporting Australians across a wide range of services since 1880.

Services

A dedicated mentor supports parents throughout their journey with us by building an understanding of strengths, aspirations and challenges and helping to plan, monitor, and achieve each step towards identified goals. Mentors are available for face-to-face, online, and telephone support. We offer group activities for learning, peer networks, and facilitate access to local services. We review each parent's progress and satisfaction with services, advocating for any necessary changes.

Outcomes

We adapt our service to each parent's unique needs and aspirations and help parents achieve their goals with advice, connection to local services and financial support including:

- Assisting with practical needs, like training equipment, parenting supports and transport.
 - Facilitating access to quality local services.
 - Aiding parents in achieving education and qualification goals.
 - Helping to secure volunteering, paid employment and career progression.
 - Boosting confidence and motivation, offering encouragement and celebrating successes.
 - Helping local employers meet their workforce needs through Parent Pathways candidates.
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Engagement / linkages

We partner with many local services, training options and cultural organisations and share knowledge across services, strengthening our support for diverse groups in Sydney Greater West. We hire mentors from local communities and provide ongoing training to enhance their skills.

Service access and resources

We operate from the 11 locations listed below. Mentors can also meet parents at agreed locations, such as workplaces or service points. Our sites are informal and child-friendly, including toys and activities for children.

Workforce Strategy

Our team comprises Mentors, a Site Manager, and an Engagement Coordinator, each bringing diverse backgrounds in culture, employment, and qualifications. Mentors and Senior Mentors support up to 50 parents at a time. The Site Manager oversees local operations, while the Engagement Coordinator ensures a network of local service partners meets parents' needs. All staff are supported with ongoing professional learning and development.

Contact:

The Salvation Army Employment Plus

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Sydney Greater West site locations

Service Area	Site Address	Type	Operating Hours
Auburn	166-170 South Parade, Auburn, NSW, 2144	Outreach	By appointment
Chester Hill	25 Chester Hill Road, Chester Hill, NSW, 2162	Outreach	By appointment
Kingswood	19 Bringelly Rd, Kingswood NSW 2747 (Kingswood Neighbourhood Centre)	Part-Time	Monday & Wednesday, 9am - 5pm
Springwood	Blue Mountains Theatre & Community Hub, 106 Macquarie Rd, Springwood NSW 2777	Outreach	By appointment
Granville	1 Memorial Drive, Granville, NSW, 2142	Outreach	By appointment
Greystanes	734 Merrylands Road, Greystanes, NSW, 2145	Outreach	By appointment
Guildford	363-373 Guildford Road, Guildford, NSW, 2161	Outreach	By appointment
Lalor Park	38 Heffron Road, Lalor Park, NSW, 2147	Outreach	By appointment
Merrylands	11/17 Miller Street, Merrylands NSW 2160	Part-Time	Monday & Thursday, 9am - 5pm
Parramatta	Shop 5, 426 Church Street, Parramatta, NSW, 2150	Outreach	By appointment
Penrith	29 Doonmore Street, Penrith, NSW, 2750	Full-Time	Monday - Friday, 9am - 5pm