



About Us

Our vision is to transform Australia one life at a time. The Employment Plus ParentsNext team are here to help you set education and employment goals, develop a pathway to achieve your goals and link you to services and activities in the community.

How we can help

It's your family and your life, and we make sure your ParentsNext Participation Plan reflects your decisions and dreams. Each person is different so we will tailor our services to your needs.

- We will connect you with one of our ParentsNext coaches who will work with you to understand your needs and strengths.
- We will build a Participation Plan and form a pathway together to develop your skill sets and achieve your goals.
- We will keep in touch regularly and structure appointments to suit your availability as a parent.
- We will work with you to identify and refer you to a mix of individual, group and self-paced activities, which will help you increase your confidence, skills and knowledge for work.
- We provide group and individual coaching sessions on subjects ranging from parenting and communication through to job applications and healthy eating.
- Our business development team work on connecting us and you with local and national employers.
- We are a Registered Training Organisation and we're connected with other training companies; this means more options for you.
- When you're ready to find work. We offer regular learning activities, which support you, such as personal development sessions focused on areas such as relationships, healthy living, and goal setting and coping with change.

Engagement/Linkages

We understand it takes a village to raise a child, and it takes a village to help parents. We're connected with local services and organisations who will help you with your journey.

We're part of your community, sharing ideas and provide services with other providers of employment and education services. Drawing on national partnerships to help you find your strengths and achieve your goals.

We are partnered with the Salvation Army Family & Community Services support services, which provides:

- Financial counselling
- Emergency relief
- Housing support services
- Links to Allied Health professionals

Cultural Diverse and Indigenous Parents

Your ParentsNext coaches are experienced in supporting clients from diverse cultural and indigenous backgrounds, which will help you on your journey.

- We provide culturally appropriate support to our Culturally & Linguistically Diverse parents with partnerships with Australian Refugee Association.
- Support Indigenous parents, through engaging Indigenous Mentors and working with indigenous service providers in the community.

Making it easy

We provide child-friendly environments, so as much as possible we welcome you to bring your children when you visit for your appointments and join in onsite activities.

- Access free Wi-Fi
- We'll assist you in accessing child-care
- We're linked with local playgroups and parents to help you and your children connect
- Play mats with toys
- Books and activities

We want to hear from you

Your feedback and involvement is important to us and helps us improve on the services we offer.

With the establishment of a National Parents' Advisory Panel made up of parents, Indigenous leaders, employers and providers who aim to continuously improve the services and design of the program.

We want to make sure the service we deliver is the service you need. You can get involved or give feedback by:

- Speaking to our ParentsNext staff
- Visiting <https://www.employmentplus.com.au/customer-feedback/>
- Calling us on 136 123

If you feel we are not able to address your feedback, you may contact the Employment Services National Customer Service Line on 1800 805 260 (free call from landlines).

Office locations:

- Elizabeth SA
- Gawler SA (Outreach)
- Glanville SA
- Ingle Farm SA
- Parafields Garden SA

We're here to help



136 123



[employmentplus.com.au/parentsnext](https://www.employmentplus.com.au/parentsnext)